

# **Value Proposition Statement**

We provide sustainable financial stewardship of the University's resources, creating an enabling environment by being innovative, visionary and excellent in all we do.

# **Code of Conduct**

It is the responsibility of those acting on behalf of the Finance department to practice the following:



#### Stewardship

Safeguard UCT's assets, raise awareness of any potential risk to UCT, and exhibit a strong sense of work pride.



#### Confidentiality

Protect university information! Never divulge any sensitive information or confidential material that is work-related, with anybody, including colleagues.



## Compliance

Follow UCT policies, procedures and guidelines, provide reliable and timely professional client services and comply with the area Service Level Agreements (SLA).



#### Integrity

Conduct duties in an ethical, responsible and honest manner, with the highest level of integrity, rejecting all forms of bribery, corruption and fraud.



## Professionalism

Develop and display the necessary skills and appropriate behaviour when dealing with issues. Accept that the client has the right to escalate queries that have not been dealt with appropriately. Acknowledge and correct errors in a professional manner. Assist colleagues in their professional development. Endeavour to prepare and report information in an unbiased and objective manner. Endeavour not to allow personal matters to compromise work. Give credit for the work of others.



#### Respect

Always work with the utmost respect and professional courtesy. Build positive work relationships and avoid malicious actions intended to discredit colleagues. Offer constructive criticism to colleagues when appropriate and accept critical feedback.



#### Equality

Deal with others with impartiality, while treating all people fairly and objectively.

